

## **Recommendations of the Scrutiny Budget and Performance Panel**

This report details the recommendations made to Cabinet on the Quarter 3 (December-March) Performance Monitoring 2020-21 report at the meeting of the Scrutiny Budget and Performance Panel on 22 March 2021.

The Scrutiny Panel:

1. thanks the Leader and Shared Services Lead for attending and answering its questions;
2. commends the council's performance at the end of Quarter 3;
3. asks for consistency in the future use of the name and description of the Community Hubs;
4. asks that further information be provided on the key performance information definition on the number of residents benefiting from opportunities created by the communities team;
5. asks that the costs associated with refurbishing Penwortham Leisure Centre be provided to the Panel; and
6. welcomes the commitment to review the methodology for collecting customer satisfaction data.